

Deciplus - Privacy Policy

Lodecom SAS built the Deciplus app as a Free app. This SERVICE is provided by Lodecom SAS at no cost and is intended for use as is.

This page is used to inform visitors regarding our policies with the collection, use, and disclosure of Personal Information if anyone decided to use our Service.

If you choose to use our Service, then you agree to the collection and use of information in relation to this policy. The Personal Information that we collect is used for providing and improving the Service. We will not use or share your information with anyone except as described in this Privacy Policy.

Information Collection and Use

For a better experience, while using our Service, we may require you to provide us with certain personally identifiable information, including but not limited to first name, last name, date of birth, address, phone number, personal picture, credit card informations, geolocalisation (*if you allow it*). The information that we request will be retained by us and used as described in this privacy policy.

Password are stored encrypted and cannot be retrieved by us. Credit card informations are stored by our partner

The app does use third party services that may collect information used to identify you.

Link to privacy policy of third party service providers used by the app

- [Google Play Services](#)
- Spivi
- E-gym
- Payline

How long is the data kept ?

The data is only kept for the time strictly necessary:

- the execution of the services
- To comply with legal and regulatory constraints, particularly in terms of managing disputes;
- Geolocation data: only for the duration of the navigation session.

What means are used to ensure your data's safety?

LODECOM SAS is particularly vigilant about the security of your data. A security policy is in place to define the working methods and technical protection rules to be implemented. Here are a few examples of the security measures we have implemented:

- Choice of a certified hosting site with an appropriate service level agreement;
- Controlling access to appropriate computer systems;
- Data isolation control;
- The use of a Pseudonymisation method;

- The implementation of procedures aimed at regularly testing, analysing and evaluating the security implemented.

Log Data

We want to inform you that whenever you use our Service, in a case of an error in the app we collect data and information (through third party products) on your phone called Log Data. This Log Data may include information such as your device Internet Protocol ("IP") address, device name, operating system version, the configuration of the app when utilizing our Service, the time and date of your use of the Service, and other statistics.

Data Transfer

We only transfer your data to our customers when you're creating an account in their structure.

Who are our customers ? (non-exhaustive list):

- Coachs
- Gyms
- Studios (Yoga/Pilates/...)
- Crossfit boxes

Out-of EU specific cases transfers

If any of the recipients of our customers' member data (data controller) are located outside the European Union:

The following safeguards have been taken to ensure an adequate level of protection of the information:

- either the country of the recipient(s) offers an adequate level of protection by decision of the European Commission;
- or the recipient(s) adhere(s) to the Privacy Shield principles;
- Or the transfer is supervised, in accordance with the requirements of European Regulation No. 2016/679/EU of 27 April 2016 (standard protection clauses adopted by the European Commission or the CNIL, binding company rules validated by the CNIL, code of conduct approved by the CNIL or certification issued by an approved certification body).

Your rights

In accordance with the provisions of Regulation 2016/679, the so-called General Data Protection Regulation (GDPR), you have the following rights with regard to your data.

- Right of access: You have the possibility to ask us to find out what data we have about you.
- Right of correction and deletion: You have the possibility to correct your data and to request their deletion.
- Right to object: You have the possibility to object to a number of processing operations being carried out by us.
- Right to portability: You may ask us to send you your personal data (identification and reservation data) in electronic format (csv file).

It is however reminded that the exercise of these rights is not absolute, and may be limited for reasons of legitimate interest (customer disputes) or legal reasons.

How can I exercise my rights ?

You can send your requests either by email to dpo@lodecom.fr or by post to the following address LODECOM SAS 2 rue du château 813370 Saint-Sulpice la Pointe - France.

For all these requests, and for security purposes, you will be asked to identify yourself and to provide proof of your identity.

Cookies

Cookies are files with a small amount of data that are commonly used as anonymous unique identifiers. These are sent to your browser from the websites that you visit and are stored on your device's internal memory.

This Service does not use these “cookies” explicitly. However, the app use cookies just for handle connexion to your service. If you decide to download and use the app, you implicitly accept the use of cookies.

Service Providers

We may employ third-party companies and individuals due to the following reasons:

- To facilitate our Service;
- To provide the Service on our behalf;
- To perform Service-related services; or
- To assist us in analyzing how our Service is used.

We want to inform users of this Service that these third parties have access to your Personal Information. The reason is to perform the tasks assigned to them on our behalf. However, they are obligated not to disclose or use the information for any other purpose.

Security

We value your trust in providing us your Personal Information, thus we are striving to use commercially acceptable means of protecting it. But remember that no method of transmission over the internet, or method of electronic storage is 100% secure and reliable, and we cannot guarantee its absolute security.

Links to Other Sites

This Service may contain links to other sites. If you click on a third-party link, you will be directed to that site. Note that these external sites are not operated by us. Therefore, we strongly advise you to review the Privacy Policy of these websites. We have no control over and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

Children's Privacy

These Services do not address anyone under the age of 13. We do not knowingly collect personally identifiable information from children under 13. In the case we discover that a child under 13 has provided us with personal information, we immediately delete this from our servers. If you are a parent or guardian and you are aware that your child has provided us with personal information, please contact us so that we will be able to do necessary actions.

Changes to This Privacy Policy

We may update our Privacy Policy from time to time. Thus, you are advised to review this page periodically for any changes. We will notify you of any changes by posting the new Privacy Policy on this page. These changes are effective immediately after they are posted on this page.

Contact Us

If you have any questions or suggestions about our Privacy Policy, do not hesitate to contact us.